

FEEDBACK **MECHANISMS.**

RESOURCES.

- Customer feedback strategy ([Hubspot](#)).
- Customer feedback strategies: Seven strategies to collect and leverage it ([Zendesk](#)).
- How to improve customer experience in professional services ([Columbus](#)).
- How customer feedback on service works ([TrustMary](#)).
- How to develop a solid customer feedback strategy in six steps ([Hotjar](#)).
- Customer feedback strategy: A step-by-step approach ([MonkeyLearn](#)).